

Public Document Pack



MEETING:	Dearne Area Council
DATE:	Monday, 24 July 2017
TIME:	10.00 am
VENUE:	Meeting Room, Goldthorpe Library

AGENDA

- 1 Declarations of Pecuniary and Non-Pecuniary Interests

Minutes

- 2 Minutes of the Previous Meeting of Dearne Area Council held on 15th May, 2017 (Dac.24.07.2017/2) (Pages 3 - 6)

Performance

- 3 Community Safety in the Dearne (Dac.24.07.2017/3) (Pages 7 - 24)
- 4 Performance of Commissioned Services (Dac.24.07.2017/4) (Pages 25 - 48)

Items for Decision

- 5 Dearne Area Council Financial Position and Progress of Projects (Dac.24.07.2017/5) (Pages 49 - 52)

Ward Alliances

- 6 Notes from the Dearne Ward Alliance held on 27th April and 29th June, 2017 (Dac.24.07.2017/6) (Pages 53 - 62)
- 7 Report on the Use of Ward Alliance Funds (Dac.24.07.2017/7) (Pages 63 - 66)

To: Chair and Members of Dearne Area Council:-

Councillors Noble (Chair), Gardiner, Gollick, C. Johnson, Phillips and Sixsmith MBE

Area Council Support Officers:

Paul Castle, Dearne Area Council Senior Management Link Officer
Claire Dawson, Dearne Area Council Manager
Phil Hollingsworth, Service Director Stronger, Safer and Healthier Communities
Peter Mirfin, Council Governance Officer

Please contact Peter Mirfin on 01226 773147 or email governance@barnsley.gov.uk

Friday, 14 July 2017

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MEETING:	Dearne Area Council
DATE:	Monday, 15 May 2017
TIME:	10.00 am
VENUE:	Meeting Room, Goldthorpe Library

MINUTES

Present Councillors Noble (Chair), Gardiner, Gollick, C. Johnson and Phillips.

51 Declarations of Pecuniary and Non-Pecuniary Interests

There were no declarations of pecuniary or non-pecuniary interests.

52 Minutes of the Previous Meeting of Dearne Area Council held on 20th March, 2017 (Dac.15.05.2017/2)

The meeting received the minutes from the previous meeting of Dearne Area Council.

RESOLVED that the minutes of the Dearne Area Council meeting held on 20th March, 2017 be approved as a true and correct record.

53 Performance Report (Dac.15.05.2017/3)

The Area Council Manager introduced the item drawing attention to Part A of the report, which provided an overview of performance. It was noted that future reports would show cumulative contract figures, in addition to those relating to the quarter.

The contract with Kingdom Security was discussed and it was noted that the contact had only received an 'amber' rating for 'satisfactory quarterly monitoring report and contract management meeting', as a number of outstanding actions had not been completed. However, these had subsequently been actioned.

Members noted the numbers of Fixed Penalty Notices issued for dog fouling and littering, and the numbers of Penalty Charge Notices for parking. The numbers of the latter had increased significantly as a result of responding to concerns expressed by residents, and also responding to a number of accidents in the area.

The meeting noted the end of year balance for 2016/17 in relation to Fixed Penalty Notices, which stood at £13,173.

Members then discussed the performance of the Private Sector Housing Enforcement SLA. It was noted that 244 requests for service had been received within the quarter. 71 reports of waste on premises had been received and investigated. 63 occupiers responded, with 8 receiving a CPN warning, with only 3 cases leading to a Community Protection Notice being issued.

A number of Members commented on the visibility of officers and this had been discussed with the service. Members recognised the changes in the service, and the need to continue to report areas of concern through the necessary channels.

The meeting was made aware of a request from the media to film in the area, with the focus being fly tipping and any associated enforcement. Based on the emphasis of previous exposure of the area by the media, Members did not wish to support this.

The original contract with Twiggs Grounds Maintenance concluded 31st March, 2017, and within the quarter January – March 2017 Twiggs had provided 4 work placements, held 8 social action events, and recruited 44 volunteers. In addition the organisation had engaged with 9 local businesses, conducted 819 litter picks, and had worked with many of the local schools.

An update was provided in relation to the Dearne Development Fund. In 2016/17, 14 applications were considered, with 11 being successful. 6 of the organisations had match funded their applications. Awards had been granted to the value of £68,172.50.

Members were made aware of the performance of DIAL, who had delivered 13 sessions within the quarter, to 77 residents. In the main, they had assisted residents within the 41-55 age group, and those who were long term sick.

Citizen's Advice Bureau services continued to be well used with 61 residents accessing the service. 388 different enquiry issues had been dealt with in the quarter. Together both advice services had seen a total of 390 people to date, with an associated benefit gain of £393,156 and £113,461 of debt managed.

Members noted that Reds in the Community were only 9 weeks in to the programme but had worked with 86 young people.

The Alzheimer's Society programme had commenced and 9 carers had attended. Feedback had been extremely positive, and the organisation had been successful in applying for external funding and would be replicating the programme elsewhere.

Members noted that the Goldthorpe Development Group had received funding for 12 events during 2017, but with less finance than previously, with a view to the project becoming sustainable in the longer term. 99 people had attended the event in March, with 9 people volunteering, and 1 new volunteer.

The website for Goldthorpe Town centre, funded by the Dearne Development Fund, was now operational. A database of businesses in the area had been developed, to be used for communication and promotion, and it was hoped that the work of the group would feed into the Principal Towns Programme. Over 60 volunteer hours had been given so far.

Members noted the statistics associated with the hOurbank, now that the Dearne Development Funding for the project had come to an end. With 14 people engaged every week on average, 5203 hours has been banked by members from the inception of the project to 31st December, 2016.

The meeting briefly discussed the 'Who is your neighbour' scheme, and it was agreed that this is put on an agenda of a future meeting.

RESOLVED:-

- (i) that the report be noted; and

- (ii) thanks be given to the Dearne Area Team for their continued hard work which had helped contribute to the successes contained within the report.

54 Community Safety in The Dearne (Dac.15.05.2017/4)

Due to the sensitive nature of the item, this item was withdrawn for discussion in a more appropriate arena.

55 Dearne Area Council Financial Position and Progress of Projects (Dac.15.05.2017/5)

The Area Council Manager drew attention to the report, referring to financial commitments in 2016/17, including that associated with the Dearne Development Fund.

It was noted that the Dearne Development Fund was underspent within 2016/17, but plans had been made for this to be carried forward to 2017/18, subject to necessary approvals.

Members noted that, due to approximately £13,000 of Fixed Penalty Notices, the figure expected to be carried forward to 2017/18 financial year was £16,478.

Taking into account the carry forward figure, the annual budget allocation, and commitments already made, Members noted that Area Council had £72,499 unallocated for use in 2017/18.

In addition, a brief update was provided on the Railway Embankment Project. The Area Council Manager had attended a Network Rail event to speak about the project, with many of the audience being suitably impressed and enquiries were made to visit. Initial drawings for the access into site had been produced, with detailed drawings subsequently being developed by the architects.

Members heard how an application had been submitted to Tesco Superstore in Wath, and the project had been shortlisted. Subject to voting in store, it was due to receive £1-4,000.

RESOLVED that the report be noted.

56 Dearne Development Fund (Dac.15.05.2017/6)

The item was introduced by the Area Council Manager. Members noted the success of the Dearne Development Fund in 2016/17, which had allocated £68,172.50 of an £80,000 fund,

Given the success of the fund, a recommendation was received to allocate a further £70,000 for distribution in 2017/18 as per the current regime, together with any remaining balance from the 2016/17 financial year.

RESOLVED that a further £70,000 be allocated to the Dearne Development Fund for distribution through previously agreed mechanisms.

**57 Notes from the Dearne Approach Steering Group held on 13th March, 2017
(Dac.15.05.2017/7)**

Members considered the notes from the meeting held on 13th March, 2017.

RESOLVED that the notes from the Dearne Approach Steering Group be received.

**58 Notes from the Dearne Ward Alliance held on 2nd March, 2017
(Dac.15.05.2017/8)**

The meeting received the notes from the Dearne Ward Alliance, held on 2nd March, 2017. Members remarked how the merging of Dearne North and Dearne South Ward Alliances had been extremely positive.

Members received the performance report relating to activities in both of the Dearne Wards and positive comments were received regarding both the content and format.

RESOLVED:-

- (i) that notes from the Dearne Ward Alliance be received;
- (ii) that the Dearne North, and the Dearne South performance reports be received, and that these continue to be received on a six monthly basis.

59 Report on the Use of Ward Alliance Funds (Dac.15.05.2017/9)

The Area Council Manager referred to Ward Alliance Fund expenditure, detailing the amounts spent in 2016/17 and that remaining to be carried forward to 2017/18, subject to relevant approvals.

The Dearne North Ward Alliance Fund had a total budget of £20,069 in 2016/17, of which £19,018.47 was spent. 16 of the projects funded were match funded to a value of £11,021.48. As the carry forward figure was £1,050.53, the allocation for 2017/18 was £11,050.53.

For the Dearne South Ward Alliance, in 2016/17 from a budget of £21,160, allocations were made of £19,435.10. 10 of these were match funded to a value of £10,363.60. The carry forward figure of £1,724.90 would be added to the annual allocation to give a budget for 2017/18 of £11,724.90.

RESOLVED that the report be noted.

Chair

Quarter One Report

The Dearne

April 1st 2017 – June 30th 2017

Fiona Tennyson

(Community Safety Team Leader)

Contents

- **Crime and Anti-Social Behaviour**
- **Pact Priorities / Updates**
- **Incident / items of Note**
- **Community Safety Officer Report**
- **Vulnerable Person Witness Support Officer Report**
- **Case Management (Officer1) Report**
- **Case Management (Officer 2) Report**
- **Private Sector Housing & Enforcement Officer Report**
- **Community Safety Team Leader Figures.**

- **Crime and ASB**

	Goldthorpe	Thurnscoe
ASB	68	117
Burglary Dwelling	7	13
Theft from MV	22	23
Theft of MV	6	6
Violent Crime (excluding domestics)	41	51
All Damage	28	64

PACT Priority April / May

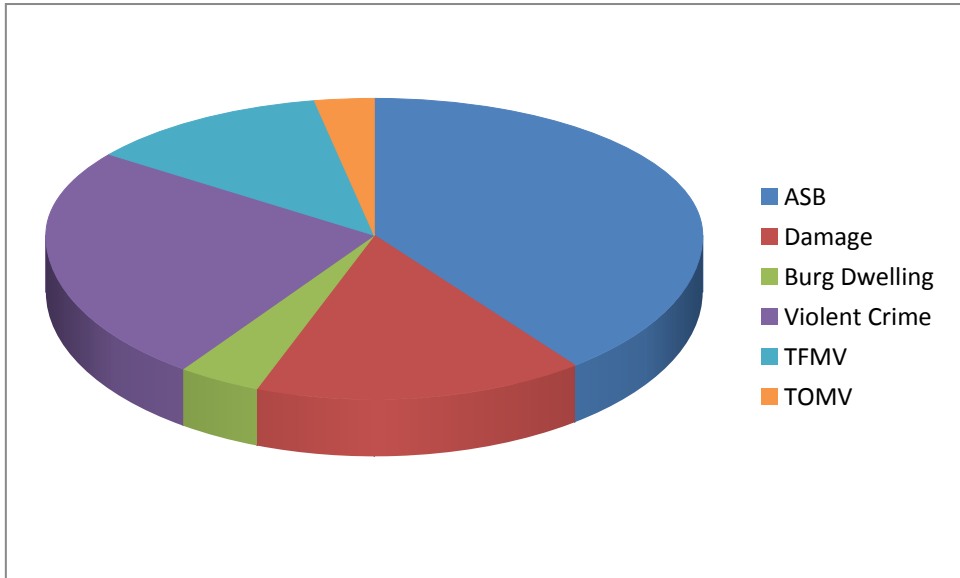
- Frederick Street / Poplar Avenue and surrounding area. This was in response to damage levels (above) and concerns about possible drug dealing. Letters were delivered to all residents within the area regarding ASB requesting that any concerns be reported – in confidence – to the Safer Neighbourhood Service. No responses were submitted and the incidents of damage appear to have been confined to issues occurring over Easter weekend.

PACT Priority May / June

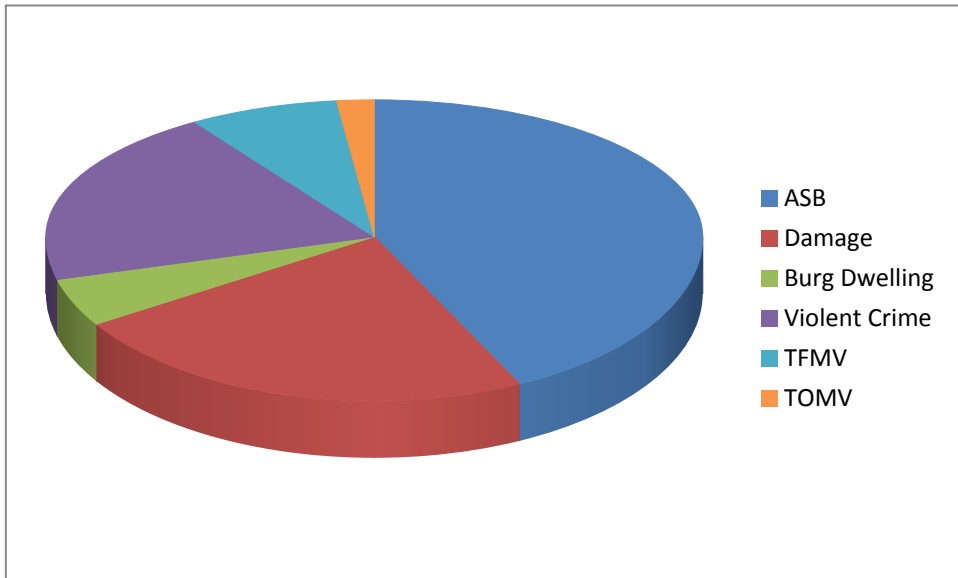
- Frederick Street / Poplar Avenue – To monitor.
- Co-operative Street / Victoria Street / Beaver Street and surrounding area. ASB surveys delivered to every household on all streets along with Main Street and Doncaster Road (top end) – No response have been submitted.

Community Trigger request for various addresses on Beaver Street / Co-operative Street / Frederick Street / Poplar Avenue / Albert Road. Police and council systems checked and triggers were not met. A multi-agency meeting subsequently confirmed these findings.

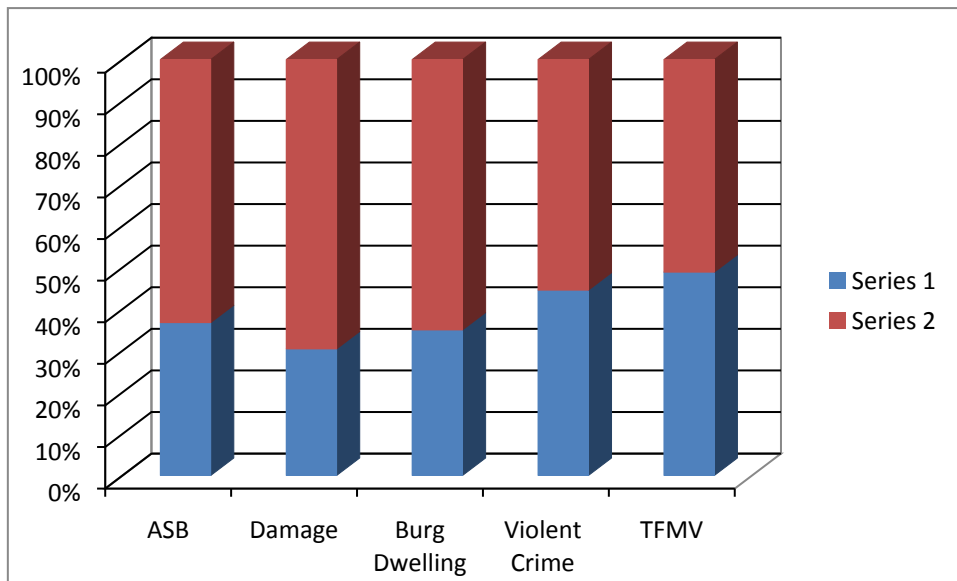
Goldthorpe



Thurnscoe



Goldthorpe / Thurnscoe



Incidents / items of Note

- 1) Armed robberies at several locations within the area. On 27th June a female was arrested. The arrest of two males followed on 28th June. It is not believed that the arrest of anyone else is outstanding.
- 2) St Andrew's Square: Following the activation of the Community Trigger at the end of 2016, there was a great reduction in the number of complaints in this area. However during April, we experienced an increase in complaints relating to ASB (specifically youth nuisance). Local businesses around the square have been visited frequently by officers and a couple subjected to the ASB have received regular contact. A letter drop was also carried out raising the awareness of ASB and the fact that there would be a greater police/PCSO presence in the area. We have since seen a reduction in the number of complaints.
- 3) Work with the Prince's Trust (carried out by PCSO McDermott) which involved 11 students from different backgrounds and areas – the course included residential experience in The Peak District / working on a community project / work experience / Producing CV's / engaging with community groups.
- 4) Vulnerable Vehicle Scheme conducted by the over the last three months amounted to over 400 vehicle checks in areas such as Aldi car park, ASDA, Thurnscoe embankment centre, Bolton on Dearne railway station and Merrill Road.

- 5) Contribution to Operation Duxford (Goldthorpe) – All business premises engaged with and crime prevention advice issued in the aftermath of the business robberies. A great amount of community engagement carried out at ASDA giving them the opportunity to have their say on the future of neighbourhood policing.
- 6) Repeat Vulnerable Victim: Multi agency approach to address the concerns of a male and a family in Goldthorpe. ASB letters issued to some of the family and the male in question is now receiving full mental health support. Incidents have now reduced.
- 7) Community engagement work after the Easter weekend to identify the root cause of the problems on Frederick Street and surrounding streets. A number of NIR's submitted to support future enforcement action.
- 8) Vehicles recovered from known associates for traffic offences, to support road safety and probable disruption of criminal activity.
- 9) Engagement at some of the primary schools (Gooseacre, etc) and youth groups (Cass did a brownies group or similar)
- 10) The arrest of a wanted male who is now remanded for burglary and drug offences.
- 11) Ongoing observations over the last 3 months of registered sex offender.
- 12) Goldthorpe homeless couple directed towards assistance from Support Navigator, Phil Nelson from BMBC
- 13) Footpath between Broadwater and Broomhill View, B.O.D. cleared of fly-tipping by Neighbourhood Pride. Remained clear since.
- 14) Time spent on murder enquiry in Elsecar doing 'door to door' enquiries.
- 15) Complaints about school pupils being a nuisance in ginnel next to victims home before and after school. Targeted patrols made, school visited, pupils spoken to and the problem ceased.
- 16) Six Repeat Vulnerable Victims - all visited weekly
- 17) Directed patrols on Co-Operative Street/ Beaver Street estate.

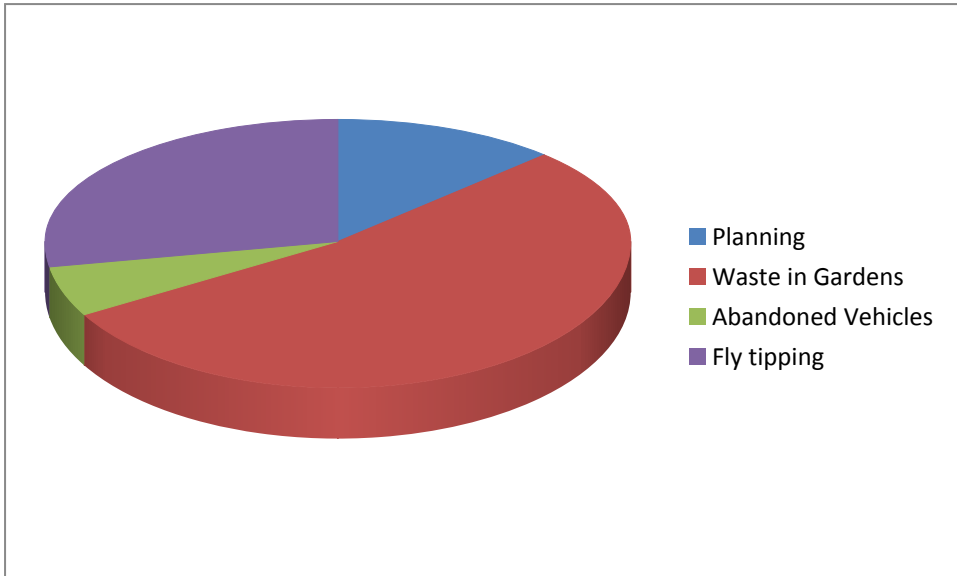
18) Intelligence gathered on drug dealing at two addresses - including names, vehicles involved. One car linked to the address, stopped and seized for no insurance, driver reported on summons.

Safer Neighbourhood Service Report

The Locality 3 Team (BMBC Safer Neighbourhood Service) covering The Dearne / Hoyland Darfield and Wombwell has received 353 jobs directly from Triage and Assessment between April 1st and June 30th - the bulk of this being environmental related complaints. In addition, work has also been proactively generated and has also come into the system through police colleagues and other departments. The total number of individual jobs is therefore well in excess of 500.

Community Safety Officer Report

Planning Issues	Waste in garden	Abandoned Vehicle	Fly Tipping
5	19	2	10



Number of Community Protection Written Warnings issued: **7**

Number of Community Protection Notices issued: **2**

Abandoned vehicles: **3** (one removed by contractor)

The following images are of a property in Goldthorpe before and after a CPN written Warning was issued. The photographs were taken 11 days apart.



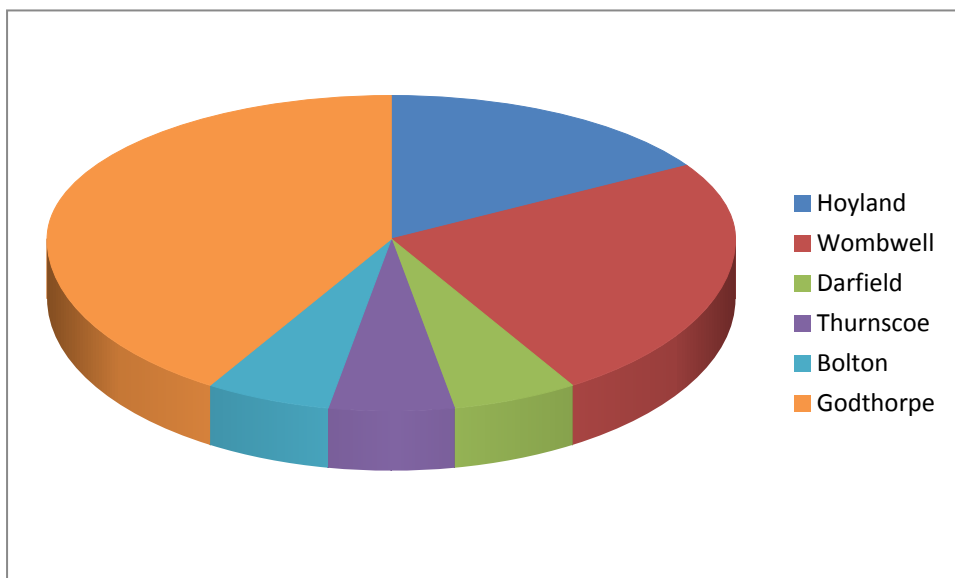


Below are before and after pictures of a property in Thurnscoe – the photographs were taken 4 days apart.



Vulnerable Person & Witness Support Officer

This officer has dealt with 17 cases this quarter. These cases are highly intensive and involve referrals of those in great need of additional support



Case Management (Officer 1) Report

Perpetrator Name & Address	Details	Progress
Goldthorpe	Young girls visiting property, wagging school, partying, allegation of drugs	CPN served / working closely with PPU and SYP. Abduction notices served Landlord is aware Injunction in place 20/06/2017 – breached on 22nd June – further action to follow.

Goldthorpe	Harassing residents. ASB in area	Involved in on-going Core Meetings working closely with social care. Working with mum Look at abduction notice with PPU
Goldthorpe	Smoking and maybe dealing cannabis Loud music, burning rubbish	Statement taken from complainant and diary sheet given, letter sent to land lord to contact. NIR to be submitted CPN warning served, noise, cannabis.
Goldthorpe	Loud Music, shouting, smell of cannabis, rubbish in garden	Visit with PC, Cannabis taken from property caution given. CPN warnings given Landlord made aware Progressed to CPN
Wombwell	Fly tipping	Tipping found in Wombwell woods – not engaging waiting on tenancy agreement then progress to court
Wombwell	Fly tipping	Tipping found in Wombwell wood – invite for interview letter sent
Thurnscoe	Fly tipping	File prepared for prosecution – Fined £451.15
Thurnscoe	Fly tipping	£75.00 fine issued close job
Howell lane	Fly Tipping	Interview invite letter sent

Jump	ASB	Visit complainants – ‘Offender’ deemed not to have capacity – awaiting move – regular contact with perp and complainants
Goldthorpe	Unlawful eviction	IUC with jane Brannan Next week – failed to turn up – victim said she does not want to take this any further
Elsecar	ASB	Causing noise nuisance Written warning served
Elsecar	ASB Support	Hate crime joint visit with Sophia
Wombwell	ASB	Drugs complaint
Wombwell	ASB	Neighbour complaint

Case Management (Officer 2) Report

1. **Goldthorpe:** Ongoing issues regarding property being targeted due to being insecure. Currently carrying observations when in area. Possible criminal damage pending on B/H tenant.
2. **Goldthorpe:** Ongoing issues regarding property being targeted due to being insecure. Currently carrying observations when in area. Possible criminal damage pending on B/H tenant below.
3. **Goldthorpe:** Children from a property suspected of the issues at 1 & 2 above. Regular joint visits carried out with Berneslai Homes ASB officer Chris Darby. If criminal damage proven, then tenancy action will be taken by WB.
4. **Goldthorpe:** Case originally taken on for off road bike nuisance and garden fires. However, tenant has now left the property and therefore things have quietened down.

5. **Goldthorpe:** Anecdotal evidence of off road bikes in rear out-house, garden fires and drug use/dealing. Several visits made to home address. Joint visit with landlord arranged. Things are quiet at the moment.
6. **Goldthorpe:** Reports of riding off-road quad bikes in street. Observations carried out and confirmation that there are two quad bikes in the rear garden of said property. Monitoring role at this time.
7. **Goldthorpe:** Suspected drug dealing taking place at property and also driving without licence. Intel gathering at this time.
8. **Goldthorpe:** Damage to several property windows on street. Visits to addresses made and advice given. Main perpetrator has now left the street resulting in a reduction in ASB on street. Landlady contacted regarding suitability of next tenant who moves in.
9. **Goldthorpe:** Reports of drug use dealing from property. Intel gathering and submitted. Tenant now moved out and landlady contacted regarding suitability of next tenant who moves in.
10. **Goldthorpe:** Drug dealing suspected. Tenant will be moving out shortly due to street demolition. Monitoring role and intel gathering.
11. **Goldthorpe:** Drug use/ neighbour dispute. Several visits to properties made with Berneslai Homes ASB officer
12. **Goldthorpe:** Drug dealing/ use. Observations and intel gathering
13. **Thurnscoe:** Complaint from BMBC waste management team regarding woman visiting *dumpit* site and being verbally abusive. Visited woman at home and advised accordingly on behaviour to BMBC staff going about their roles. Monitoring role at this time.
14. **Thurnscoe:** Neighbour nuisance/ all night parties and street disturbance from one house. Visited and spoken with perpetrator and advice on respecting neighbours given. Will be revisiting with a view to serving CPNWW re ongoing noise nuisance.
15. **Thurnscoe:** Rowdy neighbour nuisance.
16. **Thurnscoe:** Fly -tipping job – anticipating a guilty plea when evidence produced.
17. **Thurnscoe:** Flytipping job – anticipating a guilty plea when evidence produced.

18. **Bolton On Dearne**: Neighbour nuisance - Monitoring role.

19. **Bolton On Dearne**: Neighbour nuisance – Several visits to address made.

Private Sector Housing & Enforcement Officer Report

Number of Jobs Dearne North	140
Number of jobs Dearne South	99
Number of people signposted to other agencies	27
Prosecutions	1
Community Protection Written Warning	<u>1</u>

Housing Disrepair.

I dealt with and inspected **49** housing issues within Quarter 1. These ranged from problems with heating, rat infestation, a fire hazard issue, damp and mould and premises open to access. All these properties were visited. **27** of these were occupied. Some of these reports had come via support workers, health visitors etc. who were supporting and helping the families. Landlords/Letting Agents were contacted in relation to each one of these requests, without the need for Formal Notices to be served.

Waste on Premises.

I received and dealt with 77 Waste on Premises within Quarter 1. Occupiers/tenants spoken to or informal waste letter was sent asking them to remove the waste within 14 days. Of these, 62 complied 1 had a CPN Written Warning served and was subsequently complied with. 15 of these came in the last week of June. Informal letters were sent to 14 of them, one was issued straight away with a CPN Written Warning. These will be revisited.



Dog fouling in gardens.

I received and dealt with 7 dog fouling in gardens in Quarter 1. Occupiers/tenants spoken to or informal letter was sent asking them to remove the dog faeces. In one case the tenant had already had an Abatement Notice on them from a previous issue regarding dog faeces in garden. This related to the fact that the Notice posed an ongoing duty on the tenant to prevent any further nuisance. I spoke to the complainant the day after and they informed me that the tenants had moved out and that the RSPCA had been to the property to take a cat away they had left. They were also able to furnish me with information of the Letting Agency were now looking after the property on behalf of the owner who lived away. I contacted the Letting Agency who confirmed that tenant had moved out and that they would remove the faeces and other items left by the tenants. All complied with.

Bins.

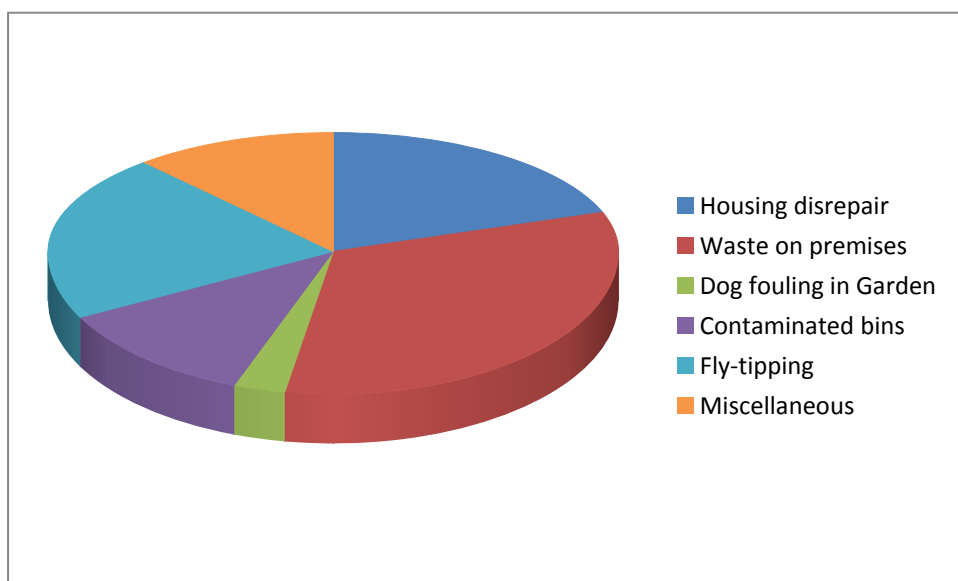
28 contaminated bins were found during routine proactive visits within Quarter 1. **28 referrals made (attaching photographs) to Waste Management requesting them to be removed.**

Fly tipping.

In total **47** fly tipping cases were found during routine proactive visits within Quarter 1. Where items of waste have been fly tipped and no evidence has been found, email is sent to Neighbourhood Services along with photographic evidence requesting the waste to be removed. **47 referrals made to Neighbourhood Services. In addition, 30 informal fly tipping letters hand delivered to residents on Railway View, Goldthorpe in relation to fly tipping on the Railway Embankment.**

Prosecution.

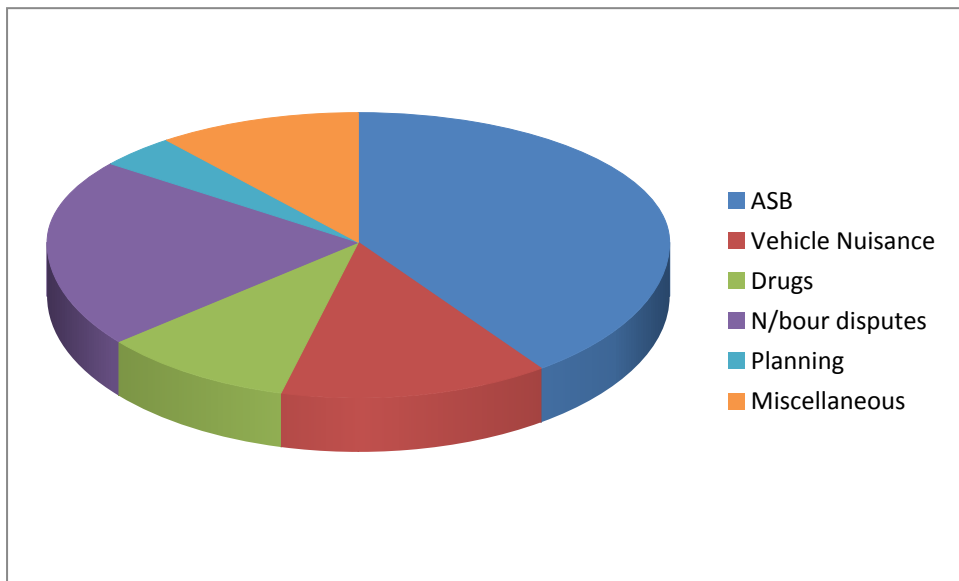
Successful prosecution following an investigation of household waste which had been fly-tipped on Chapel Lane, Thurnscoe around 2nd February, 2017. The person was prosecuted under Duty of Care. The person pleaded guilty under Section 34. He was fined £200 and was ordered to pay £190 costs and £61.15 compensation to the Council for clear up costs – total £451.15.



Community Safety Team Leader Figures.

In addition to work carried out alongside the Local Policing Team and other agencies (Berneslai Homes / Social Care / FIS etc.) the following jobs were also triaged and assessed through to the Community Safety Team Leader.

Issue	Dearne	Hoyland	Wombwell / Darfield
ASB	9	3	8
Vehicle Nuisance	3	2	3
Drugs (intel)	2	2	1
Neighbour Disputes	5	1	4
Planning Issues	0	0	2
Miscellaneous	2	2	2



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BARNESLEY METROPOLITAN BOROUGH COUNCIL

DEARNE AREA COUNCIL 24th July 2017

**Report of the
Dearne Area Council Manager**

Dearne Area Council Performance of Commissioned Services

1.0 Purpose of Report

1.1 This report provides members with an update on the delivery of the Dearne Area Councils commissions and services paid for through the Dearne Development Fund.

2.0 Recommendations

2.1 That Dearne members note the progress of the two Dearne Area Council commissions and service level agreement with BMBC as set out in appendix one.

2.2 That Dearne members note the progress of the Dearne Development Fund applicants as set out in part c of appendix one

3.0 Performance Management Report (attached at Appendix 1)

3.1 **Part A** of the Dearne Council Performance report provides Dearne Area Council members with an overview of how all the Dearne Area Council commissions, Service Level Agreement (SLA) and services funded through the Dearne development fund are assisting in meeting future council priorities. Part A also details how the Dearne Area Council commissions are performing against the set indicators.

Contracted service providers:

- Kingdom Security – Environmental Enforcement
- Twiggs- Clean and Tidy

Service Level agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Officer

Dearne Development Fund

- Dial
- CAB
- Reds in the community
- Alzheimer's society
- Goldthorpe Development Group
- Goldthorpe Development Group bounce into summer

- Goldthorpe Town Centre
- Allotment
- Dearne Electronic Community Village
- Tads
- Hickleton Bowling club

3.2 **Part B** provides Dearne Area Council members with a summary performance management report for each of the contracted services and SLA. The report provides RAG ratings plus updated information from commissioned services following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings. In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

3.3 **Part C** provides the Dearne Area Council with a progress update of the services/groups awarded finances through the Dearne Development Fund. There are eleven projects that are still operational and being monitored with seven of those providing information for the last quarter.

3.4 **Performance Report –Issues**

The Service Level Agreement with BMBC's Safer Communities Service and Kingdom Service continues to perform satisfactorily with no significant issues identified.

The Dearne development fund projects continue to do well. RAG ratings have not been provided for these services and not all of the services will have provided monitoring information at this point. Some providers submit their information quarterly and the report returns are not in sync with the deadline for Area Council papers.

4.0 **Appendices**

Appendix One: Performance report

Officer:

Claire Dawson
Dearne Area Council Manager

Tel:

01226 775106

Date:

24th July 2017

DEARNE AREA COUNCIL Performance Report

April- July 2017



INTRODUCTION

Dearne Area Council Priorities



Table 1 below shows the Providers that have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Dearne Area Council.

Service	Provider	Contract Value/length	Contract end date
Environmental enforcement	Kingdom security	£31,000 per annum	Funded until April 2018
Private Sector Housing Enforcement	BMBC	£38,061 per annum	Funded until March 2018
Environmental, volunteering and education service	Twiggs	£75,000 per annum	Funded until March 2018, with the option to extend a further year

PART A - OVERVIEW OF PERFORMANCE

The Dearne Area Council commissions also contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the outcomes which includes the figures from the Dearne Development fund are listed in table's below:

*the targets below also include the statistics from the Dearne Development Fund

Thriving and Vibrant Economy

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of FTE jobs created and recruited to	3	-	3
No. of PT/sessional jobs created and recruited to	9	-	9
No. of apprentice and placement created and recruited to	7	-	7
No. of group/service match funded	6	-	6
Local spend (average across all contracts)	90%	90%	

Stronger resilient communities

Outcome Indicators	Yr Target	Quarter	Cumulative
No. of people engaged in volunteering	770	158	
No. of new volunteers	50	14	
No of community groups supported (Twiggs)	60	31	
No. of volunteer opportunities through commissions	284	75	
No. of local business involvement	25	5	

Citizens achieving their potential

Outcome Indicators	Yr Target	Quarter	Cumulative
No. residents achieving qualification	60	20	
No. education in schools	8	2	
No. of residents receiving benefit/debt advice services	600	88	
No. of young people pre mental health service	40	15	

PART B - SUMMARY PERFORMANCE MANAGEMENT

REPORT FOR EACH SERVICE

The below commissioned services, projects and groups paid for from Dearne Area Councils finances are based on the Dearne area priorities but also contribute towards meeting Communities Public Health Outcomes and to Barnsley Council's 2020 vision of :

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Create more and better housing
- Every child attends school and is successful in learning and work
- Reducing demand through improving access to early help
- Children are safe from harm
- People are healthier, happier, independent and active

At present, two contracts and one Service Level Agreement (SLA) with BMBC have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **three contracts**.

(1)KINGDOM

Kingdom environmental enforcement service quarter 4 report submitted on 7 th July 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young people		

Environment: Enforcement- Kingdom

Performance Indicator	Yr Target	Q1	Cumulative
Patrol Hours completed	1476	435	
No of litter and dog fouling operations	8	2	
No of litter and dog fouling FPNs issued	-	34	
No of parking PCNs issued	-	100	
Income this quarter		975	
Local spend	85%	95%	

During this quarter 34 fixed penalty notices (FPN's) have been issued in the area. 27 of these have been for littering offences and 7 for dog fouling offences. The officers have also issued 100 PCN's in the area. Dog fouling operations have been conducted on Lowfield Lane. The team have also partnered up with Dearne groups in order to provide litter picks for the five juveniles that had committed a littering offences.

The Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large. The service has also been met with an increase in specific witness information regarding offenders. The service offers on the first instance, an FPN armed with a statement from the witness and allow the individual to discharge their liability rather than have us compile a file for prosecution at court. Plans are underway for the next restorative justice litter pick in the Dearne

	Littering	Dog Fouling	Parking	Total
Quarter 1	27	7	100	134

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, pleaded guilty prior to court or have been found guilty at court. There has been a 99% success rate for those that take it to court. The FPN income from Kingdom to the Dearne Area Council for quarter one is £975.00.

Case study 1

A little known area of Goldthorpe/Barnborough which is on the border of both has been receiving a lot of complaints from residents and users of the footpaths. Formal complaints as well as information direct to the enforcements officers have been received as they patrol the area. Officers have concentrated a little more time to this area now they are aware of the issues. This has resulted in two dog fouling FPN's issued to offenders. The time spent

there has received good support and praise from those who use and have to avoid the mess. There is an obvious change in the behaviour of those who wish to spoil what is a lovely walk. Patrol times continue to be varied to cover early evening and early morning.

Case study 2

Numerous complaints on the street whilst patrolling and through ‘Triage’ have been received regarding Dog Fouling in and around Furlong Road leading to and around Bolton Brick Ponds which is used by all sorts of members of the community for leisure and sport. Officers have made this a project / case study and regularly dip into whilst on daily patrols. During quarter one, three dog fouling tickets have been issued in the area. The area has clearly improved as a result of the ‘education through FPN’ and also regular patrols. Feedback from the area has also been very positive regarding the high profile patrols.

Previous year’s figures

	Littering	Dog Fouling	Parking	Total
Year 1 Aug 2014 -Mar 2015	248	16	47	311
Year 2 Apr 2015- Mar 2016	326	51	95	472
Year 3 Apr 2016- Mar 2017	238	24	84	346

***Kingdom contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons

(2)PRIVATE SECTOR HOUSING

Private sector housing service quarter 4 report submitted on 10 th April 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

Environment: Housing Enforcement -BMBC

Performance Indicator	Yr Target	Q1	Cumulative
Request for service	600	239	
Vulnerable households identified	40	27	
Property inspections	48	49	
People sign posted to other services	32	27	
Households supported with waste/recycling	80	77	
Community clean ups	4	0	
Campaigns	4	1	
Local spend	90%	90%	

During the months April to June 2017, **239** complaints, queries and requests for service, advice and referrals were received. These include advice etc. given to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending out a general advice letter, others went to more formal action. All cases closed within quarter three are recorded as having a successful outcome. People were signposted on to services such as social services, for benefit, debt and homelessness advice.

Housing Dis-repair

The officer inspected **49** housing issues within quarter one. These ranged from problems with heating, rat infestation, a fire hazard issue, damp and mould and premises open to access. All of these properties were visited and **27** of these were occupied. Some of these

reports had come via support workers, health visitors etc. who were supporting and helping the families. Landlords/Letting Agents were contacted in relation to each one of these requests, without the need for formal notices to be served.

Waste on Premises

The officer received and dealt with 77 Waste on Premises within quarter one. The occupiers/tenants were spoken to or an informal waste letter was sent asking them to remove the waste within 14 days. Of these 62 complied 1 had a CPN Written Warning served and was subsequently complied with. 15 of these came in the last week in June. Informal letters were sent to 14 of them, one was issued straight away with a CPN Written Warning. These occupiers will be revisited during quarter two.

Dog fouling in gardens

The officer also received and dealt with 7 dog fouling in gardens in Quarter one. Occupiers/tenants were spoken to or an informal letter was sent asking them to remove the dog faeces. In one case the tenant had already had an Abatement Notice on them from a previous issue regarding dog faeces in garden. This related to the fact that the Notice posed an ongoing duty on the tenant to prevent any further nuisance. I spoke to the complainant the day after and they informed me that the tenants had moved out and that the RSPCA had been to the property to take a cat away. I contacted the Letting Agency who confirmed that tenant had moved out and that they would remove the faeces and other items left by the tenants.

Bins

28 contaminated bins were found during routine proactive visits within Quarter one. 28 referrals made to Waste Management requesting them to be removed.

Fly tipping

In total 47 fly tipping cases were found during routine proactive visits within Quarter one. Where items of waste have been fly tipped and no evidence has been found, emails were sent to Neighbourhood Services along with photographic evidence requesting the waste to be removed. During Quarter one, 47 referrals were made to Neighbourhood Services.

Prosecution

The service dealt with a successful prosecution following an investigation of household waste which had been fly tipped on Chapel Lane, Thurnscoe around 2nd February, 2017. The person was prosecuted under Duty of Care. The person pleaded guilty under Section 34. He was fined £200 and was ordered to pay £190 costs and £61.15 compensation to the Council for clear up costs, the total cost was £451.15.

In order to keep momentum and to ensure there is no further flytipping 30 informal fly tipping letters were hand delivered to residents on Railway View Goldthorpe. This was done in conjunction with the Railway Embankment Group.

Highlights of the previous years

Since the 1st April 2015 up until 31st March 2017 Officers employed through the Dearne Area Council have dealt with 1,643 initial requests for service which were received from a variety of sources.

Housing enquiries- 223 , 190 Housing Disrepair ranged from faulty electrics, damp and mould etc. 33 of those properties were empty and had open access. The landlords were contacted and the properties made secure.

111 people were signposted to relevant agencies including Victim and Witness Support Officer, Salvation Army, Social Services and the Fire Service.

Waste in Gardens – 543 Occupiers were spoken to or a general letter sent regarding waste on their premises. 432 complied with these with only 111 cases going to a Written Warning. Of these 61 resulted in a Community Protection Notice being served against them. Only two out of these resulted in prosecution.

During the course of these two years, waste and recycling bins were provided free of charge for residents/tenants within the Goldthorpe, Highgate and Bolton on Dearne areas.

267 fly tipping cases were found by the Officers on council land, and it was reported to Neighbourhood Services for removal. A number of successful prosecutions took place within the Dearne Area with one perpetrator being fitted with a tag.

***Housing contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.01	Children in low income families
1.15	Statutory homelessness
1.17	Fuel poverty
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.08	Emotional wellbeing of looked after children

(3) TWIGGS

Twiggs environmental service quarter 4 report submitted on 10 th July 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
Skills and learning for work		
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young People		

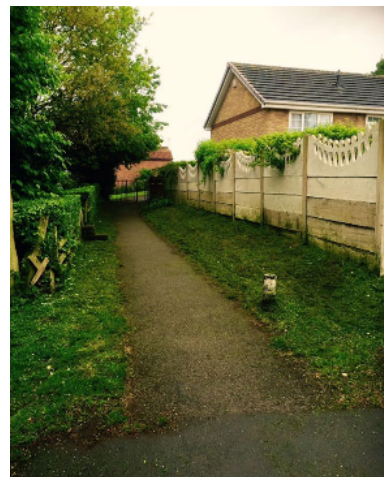
Environment: Clean and Tidy -Twiggs

Performance Indicator	Yr Target	Q1	Cumulative
Twiggs social action events	10	21	
Community groups supported	60	31	
Areas adopted by residents	8	0	
Volunteers recruited to Twiggs events	48	107	
Areas of blight targeted	1200	300	
Local business engagement	25	5	
Restorative justice sessions	4	4	
Local spend	90%	90%	

During quarter one the service has recruited two work experiences and a business admin apprentice. The service have initiated 21 social action events and supported 31 groups in the Dearne. Twiggs have also worked with 87 new volunteers and 20 that they have worked with previously, this amassed 240.50 volunteer hours.

Twiggs have also worked along side businesses in St Andrews Square and the sandwich shop on Straight Lane. The team have also worked with Remedi and Kingdom this quarter with the aim of providing restorative justice for young people that have been caught littering in the area.

The service have provided educational sessions for Carrfield, Heathergarth, Robert Ogden, Deane ALC and Dearne Valley College. They continue to support groups that have events coming up and also the railway embankment initiative.



Previous Environmental Contract

The new environment, education and volunteer service has been operational since April 2017. However prior to that The Dearne Area Council commissioned an environmental service delivered by Twiggs which had been operational since September 2015. Throughout this time they have provided work experience placements to 14 young people. They have recruited 178 volunteers amassing a total of 446 volunteer hours. They have also supported 276 local groups in environmental activities and educated 222 young people about the impact of littering. Up until March 2017 the service worked with 69 businesses and targeted 875 areas. Finally the service disposed of 1405.75 bags of waste.

***TWIGGS contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being

PART C- Dearne Development Fund

The Dearne Area Council committed 80K in the last financial year to the Development Fund and have spent £68,172.50 on the 11 projects below. The currently have £11,827.50 carried over into the 2017/18 financial year. Further at the Area Council on the 15th of May, 2017 members agreed to allocate a further £70,000 to spend on Dearne projects, bringing the total to £81,827.50.

***Monitoring information for some of these projects is not yet available**

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2016	Oct 2017
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2017	Dec 2017
Goldthorpe Development Group	Young people	Bounce into summer	£2,000	Aug 2017	Aug 2017
Alzheimer's	Improving health	Carers information support programme	£1,022	Oct 2017	Dec 2017
Goldthorpe Development Group	Improving health	In your prime get together	£4,000	Dec 2016	Dec 2017
Allotment	Improving health, skills and learning for work, young people	Sessional worker	£8,000	Jan 2017	Nov 2017
Goldthorpe town centre group	Improving the economy	Open for business	£5,524	Nov 2016	Oct 2017
Reds in the community	Young people	Kicks programme	£5,752	Jan 2017	July 2017
Dearne Electronic community village	Skills and learning for work	Employability project	£14,800	Jan 2017	Oct 2017
TADS	Young people improving health	Therapies for young people	£8,425.50	April 2017	March 2018
Hickelton bowling club	Young people improving health	Wheel chair access	£2,500	April 2017	July 2017

DIAL April 2017- June 2017

During the last quarter the project delivered twelve sessions at Goldthorpe Library to 55 residents. The projected benefit income for residents for this period = £105,748 (31 residents)

The project is currently included in our Staff Wellbeing Assessment Framework and during the next quarter the Advice Team Leader will be undertaking an assessment to identify the stress triggers and points relating to the project and make recommendations to mitigate these. This is due to the high demand on the service and our commitment to being a Mindful Employer. This project will run until December 2017.

Case study before DIAL intervention

Mrs D is a 60 year old lady who came to Goldthorpe outreach. Her 59 year old husband had passed away the year before and Dianne was getting Bereavement Allowance. Unfortunately this only gets paid for 1 year and it was due to run out. Dianne and her husband had never claimed benefits before as he was self-employed for most of his life. She was very anxious and worried as she did not know what to do when this income stopped. She did have a small pension that she inherited from her husband and a small pension of her own. These only totalled £40 a week and she wasn't aware that she thought this was the only income she would get. She had already made a claim for Housing Benefit and Council Tax support and was awaiting the outcome.

A few weeks later Mrs D came to outreach again. Her Housing Benefit had been awarded but she had to pay a top-up of £70 a week as she was living in a property that had more bedrooms than she needed. She was quite distressed as she thought she would have to move out of the property, as she couldn't afford the top-up, but she needed to stay in the area as she was getting help and support from her 2 brothers, who live in the same village. She was happy to learn that she could ask the local authority to get help with the top-up from Discretionary Housing Payment.

Advice provided by DIAL

Mrs D was advised to make a claim for Employment Support Allowance. She was told how to claim, what she needed to do and advised that she would get a reduced amount due to having some income already. The adviser also discussed her health issues. She stated that she was struggling to cope with life without her husband as she has mental health issues and had always relied on his support to cope with daily life. Since he passed away her mental health issues had got worse and she was seeing a councillor. She was advised to ring and make a claim for Personal Independence Payment. The adviser also helped her to fill in a Discretionary Housing Payment form for help with the top-up on her rent.

After DIAL Barnsley

Mrs D was awarded £62 a week for ESA and £55-10 for PIP (Standard Daily living component). She was later awarded an extra £61.85 ESA for the Severe Disability Premium as she lives on her own and no-one claims Carers Allowance for looking after her. She was also awarded £70 a week Discretionary Housing Payments but this stopped when her income increased as she was awarded PIP and ESA.

She says that this income makes it easier to pay her bills and she is now much less worried about her finances. She is still scared when she receives a 'brown envelope' in the post but she can cope with this now as she knows she can come to DIAL again to have things explained and to get help to fill her forms in etc. She feels much more confident in her own abilities now and has noticed she isn't ringing her brothers up as much and not relying on them like she was before. She has been placed in the Work Related Group on ESA and, although she is anxious about taking steps to return to work, she is hopeful that she will be able to cope with the work provider interview as she will now be able to explain how her illness affects her daily life and what steps she will need to take to get help looking for future employment.

Citizen's advice

This project is delivered from two rooms at Goldthorpe Library by two qualified advisers – one generalist and one debt specialist. The service continues to be very well used by the residents of Dearne North and Dearne South, with a total of 33 client contacts between April and June 2017 (quarter one) this brings the total number of client contacts up to 140 since the service began.

Clients have accessed the service for support with a variety of different issues including debt, benefits, housing and employment. The most common issues that clients came to the outreach to seek help with are debt and benefits. Further analysis of the advice and information codes (AIC) from our PETRA case recording system shows that the clients that attended in quarter one were assisted with a total of 134 different enquiry issues.

Based on the AIC code information, the most common issues that clients came to the outreach to seek help with were: Debts (64%), Benefits (21%), and Housing (6%). The most common debt issues related to Council Tax and Rent Arrears.

In quarter one the debt adviser provided specialist debt support to 7 clients, with an additional 3 handled by the generalist, resulting in a total of £20,312 debt managed. Across the lifetime of the project this brings the amount of debt managed to £133,773. As a result, these clients are experiencing improved financial outcomes as their debt repayments are negotiated to manageable levels leading to greater disposable income.

This quarter the generalist adviser gave advice resulting in an estimated £3,801 of additional benefits available for the client to claim.

Overall, outcomes this quarter were lower than previous reporting periods due to the debt adviser being on long term sick for six weeks. Where possible the generalist adviser supported clients with their debt needs before referring onto specialist debt support within the bureau.

***DIAL and CAB contribution to Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.09	Sickness absence rate
1.15	Statutory homelessness
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Goldthorpe Development Group

The Dearne Development fund panel continued the funding for twelve events during 2017 with a view to it becoming sustainable. The panel allocated less finances than they have previously given the group and talked to them about how they may generate income in order to pay for future events. This project will run until December 2017.

	January	Feb	March	April	May	June	July
People attending event	79	78	99	73	89	83	79
Providers attending events	1	3	1	1	1	1	2
Volunteers	8	10	9	11	10	10	9
New volunteers	0	0	1	0	0	0	1
Referrals on to other services	0	0	0	0	0	0	0
Case studies	0	0	0	1	0	1	1

Over the last quarter 245 people have attended the events. They had on average ten volunteers help out at each event. Providers have attended from Healthwatch and the safeguarding team during safeguarding awareness week.

***Goldthorpe development groups contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.18	Social isolation
Health protection	
Objective 3: The populations health is protected from major incidents and other threats, whilst reducing health inequalities	
3.03	Population vaccination coverage
Healthcare public health and preventing premature mortality	

Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities

4.13 Health related quality of life for older people

Case Study

Nina who is a pensioner herself come to the group and thanked us, not for herself but for her mum. Her mum has been widowed for 30 years; she lives on her own and very rarely leaves her home. Nina, who attends the Goldthorpe Development Groups get together regularly, has been trying to persuade her mum to attend. This month she succeeded and her mum attended. She could not believe how much her mum enjoyed the event. She had not seen her mum look as happy as she did for a long time, she met old friends she had not seen for a long time and held conversations with them. She loved completing the word searches, puzzles and singing along to the artists. She is un steady on her feet due to old age and health reasons so appreciated the taxi that was provided for her, Nina accompanied her mum and was surprised how much she enjoyed the event, Nina liked seeing her mum getting involved with the activities talking to others, she managed to eat some lunch that was provided for her, and seemed to enjoy the whole occasion. She is looking forward to next month's event.



Allotment

Work on growing the vegetables is proceeding well and the sale of vegetables have started, the sales to date is approximately, £180, these sales allow the group to purchase seeds for the year. The Hanging baskets are being prepared for the High Street. The new polytunnel is now in place and being put to good use with hanging baskets and vegetables.

The number of school children visiting each week is very encouraging and they are getting a lot from it. 15 people with learning disabilities attend the allotment each week and this is fantastic for their development. This project will run until November 2017. The community development officer is working alongside the group in order to submit an application to the national lottery.



***Allotment groups contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.06	Adults with learning disabilities and in contact with mental health services in stable accommodation
1.16	Utilising outdoor space for exercise and health reasons
1.18	Social isolation
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.11	Diet
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Reds in the community

This programme as now ended, however there were 105 participants across Dearne North and South. 93 of these were male and 12 were female. The course was run over a period of twelve weeks of which 66 attended all sessions. There were two volunteers working on the project giving a total of 26 volunteer hours.



REDS IN THE
COMMUNITY



Premier
League
Kicks

ATTENDANCE AND DELIVERY

Number of participants in contact during report period *Count of all participants attending in report period* **105**

Number of 'starter' participants *Count of participants in contact for first time in 12 week period prior to the end date of report period* **26 24.76%**

Number of currently 'involved' participants *Count of participants in contact in 12 week period prior to end date of report period and in contact prior to that* **66 62.86%**

Number of 'not currently attending' participants *Count of participants NOT in contact in 12 week period prior to end date of report period BUT in contact prior to that* **13 12.38%**

Aggregate attendance at all sessions *Sum of all attendances at sessions in report period* **762**

Aggregate contact hours at all Sessions *Sum of all hours of contact with participants in report period* **1524:00**

Average contact hours (per participant) *Aggregate contact hours at all sessions divided by number of participants* **14:30**

Total number of volunteers registered **2**

Total number of volunteer hours **26:00**

Number of participants not registered **13**

DEMOGRAPHICS

Gender *Count of number of participants attending in report period grouped by gender*

Female **12 11.43%** Male **93 88.57%**



***Reds in the community's, contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.01	Children in low income families
1.16	Utilising outdoor space for exercise and health reasons

Dearne Electronic Community Village

Employability / ICT Project

The project started again on the 13th Feb 2017. Some learners that needed long-term support have been carried over from the previous project. Since February, Rory's enrolled 38 learners. All learners attend a minimum of three hours per week for 25+ weeks. All learners have enrolled onto the OCR ICT (Entry 3) qualification and also the Learn My Way online course (UK Online) and the Life & Living Skills Qualification, again, accredited by OCR. The first batch of 20 portfolios has been sent to OCR for external verification with the others well on their way with the qualification.

The time with learners is dedicated to 1 to 1 support for CV writing, undertaking job search, Universal Job match / and Online Application activities. Rory is also currently working with 2 volunteers one day per week with occasional help from college (Dearne Valley) placements.

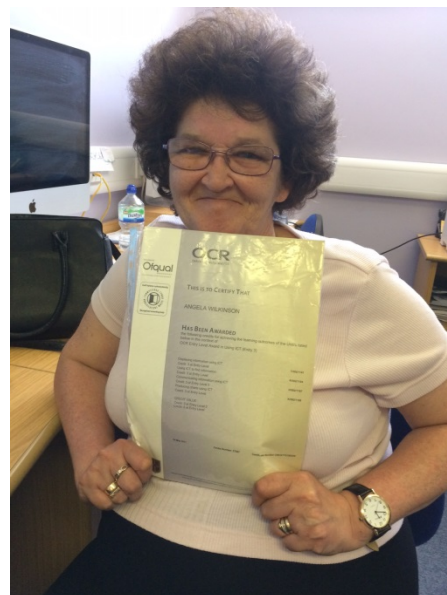
All learners are unemployed (Jobseekers Allowance or Universal Credit) and many on ESA. There's still a sharp rise in the number of learners attending with learning difficulties and many who have been taken off ESA onto Jobseekers Allowance (some current learners are fighting appeals). Many of these are long term unemployed with health problems and suffer financial hardship, particularly if awaiting an appeal decision. Many learners are also around 60+ and feel they have nothing to offer the job market. Rory's noticed a rise in learners with mental health issues, usually linked to being out of work and financial worries. These are the most challenging to work with. He is also helping individuals with PIP forms / Redundancy Forms / Council tax / Housing. Basically anything that involves a computer! This project will run until October 2017.

Case study

"Stephen was referred by the DWP, Goldthorpe jobcentre. Stephen had very little in the way of computer skills and was referred to me by Sarah from Goldthorpe jobcentre. Stephen did have a good employment history, having worked as a mechanic and also had experience buying and selling motor cycles. Stephen had a limited knowledge using the Internet, mainly Ebay, but was so stressed after his first visit to the jobcentre, needing a CV for the first time and online UJM for job search, he contacted me immediately. He was incredibly stressed at the thought of having to do 35 hours proven job search per week. He had no knowledge of using a computer, apart from a little online.

After the initial assessment and enrolment we worked on a CV. I also referred Stephen to Richard Jones, who would look over our original CV and make some amendments. Richard would also provide extra job search advice and guidance outside my own sessions.

After the CV I set up Stephens UJM account, uploaded the CV and created a cover letter. We also registered with various job sites on the Internet. We did sessions in the basic use of these sites. Stephen also enrolled on the computer course and started applying for positions using email. Eventually we moved from 1 to 1 and Stephen attended the Wednesday Morning group. We focused on the ICT and the job search in these sessions. Stephen could soon start applying for positions without help. Thankfully, after almost 60 hrs workshop time with me, Stephen landed a position at Quality Assured valeting, a fulltime position. He also completed all the course requirements and has been awarded the Cert in ICT and Life & Living Skills from OCR. Stephen never missed a session and showed determination from the start. His main obstacle was his own self-esteem, which improved massively when he realised he could learn.”



***DECV contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.08	Employment for those with long term health conditions including adults with learning disabilities

TADS

The team have been working in local schools since April 2017. During this quarter they have worked with seven children from the local primary school and eight from the ALC. Each of these children has had 5 1:1 sessions each and has report an increase in their coping skills. They have been assisted to seek help online and each will receive an individual coping pack to assist them with life’s difficulties.

***TADS contribution to Public Health Outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.03	Pupil absence
1.09	Sickness absence rate
1.18	Social isolation
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being

BARNSELY METROPOLITAN BOROUGH COUNCIL

DEARNE AREA COUNCIL 24th July 2017

**Report of the
Dearne Area Council Manager**

Dearne Area Council Financial Position and Progress of Projects

1.0 Purpose of Report

- 1.1 This report provides an updated financial position for all Dearne Area Council spend, and outlines the unallocated amount remaining for the 2017/18 financial year.
- 1.2 This report also provides an update in relation to projects that were previously agreed at the Dearne Area Council.

2.0 Recommendations

- 2.1 Dearne Area Council members note the updated financial position for all Dearne Area Council spend and the unallocated amounts remaining for 2017/18.
- 2.2 Dearne Area Council members note the progress of previously agreed projects that have been committed out of their 2016/17 finances

3.0 Financial update 2017/18

- 3.1 At the Dearne Area Council on the 21st November 2016 Members agreed the procurement of the volunteer, education and environmental service at a cost of £75,000 per annum. Further members also agreed to allocate £36,081 out of 2017/18 finances to fund the private sector housing role for the Dearne. At the Dearne Area Council on the 20th of March members also approved the continuation of the Kingdom enforcement service; this will cost the Dearne Area Council £32,898 from their 2017/18 allocation. This amount also includes the BMBC community safety contribution. Finally on the 15th of May 2017 the Dearne area council members allocated £70,000 to the Dearne development fund.
- 3.2 Including the £16,057 carried over from the last financial year the Dearne area council had a starting budget of £216,057. Taking the above spend into considered the total amount earmarked in order to meet Dearne priorities in 2017/18 is £214,479. This leaving £1,578 unallocated out of the original budget. Further this quarter the area council have received £975.00 from the Kingdom FPN taking the total left to spend to £2,553. This amount does not include any previously earmarked or committed funds from the 2016/17 financial year.

4.0 **Progress of projects**

4.1 At the Dearne Area Council meeting on the 19th September, 2017 members agreed to allocate £10,000 towards the Railway embankment project. This project has since received £40,000 from section 106 monies and the group have submitted other bids for equipment and bulbs. The drawings are now back from the landscape architect, topological and habitat complete surveys are complete.

4.2 Appendix one- financial update

Officer:

Claire Dawson
Dearne Area Council Manager

Tel:

01226 775106

Date:

24th July 2017

Appendix One: Financial Update

Area Council Spend	2014/2015	2015/2016	2016/2017	2017/18
	£ 200,000	£ 200,000	£200,000	£200,000
		+£ 55,438	+£20,664	+£16,057
		£ 255,438	£220,664	£216,057
Environmental Enforcement	-£ 27,181	-£ 18,465	-£ 27,898	-£27,898
Environmental Enforcement - BMBC contribution	-£ 8,000	-£ 5,000	-£5,500	-£5,500
Community Newsletter		-£1,846.00	-£1,846 -£1,800	
Training for Employment	-£ 74,381	-£ 37,000		
Private Sector Rented Housing Management / Enforcement	-£ 35,000	-£62,300	- £12,000	-£36,081
Dearne Clean & Tidy		-£ 75,000	- £43,736	-£75,000
Dearne Development Fund		-£ 62,646	-£15,000	-£70,000
Dearne Development Fund - Phase 2			-£80,000	
Ward Alliance's			-£20,000	
Contribution towards Railway Embankment			-£10,000	
Total spend (actual)	£ 144,562	£262,257	£217,780	£214,479
Allocation remaining	+£ 55,438	-£6,819	+£2,884	+£1,578
FPN income received		+£27,483	+£13,173	+975.00
Final Allocation remaining	+£ 55,438	+£ 20,664	+£16,057	£2,553

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BARNSELY METROPOLITAN BOROUGH COUNCIL

Dearne Area Council Meeting:

**Report of Dearne Area
Council Manager**

Dearne Area Ward Alliance Notes and Performance

1. Purpose of Report

1.1 This report appraises the Dearne Area Council of the progress made by each Ward in relation Ward Alliance action plans and review of the priorities.

2.0 Recommendation

2.1 That the Dearne Area Council receives an update on the progress of the Dearne Ward Alliance for information purposes. Members are reminded of requirement for Ward Alliance minutes to be received by the Area Council.

3.0 Introduction

3.1 This report is set within the context of decisions made on the way the Council is structured to conduct business at Area, Ward and Neighbourhood levels (Cab.21.11.2012/6), Devolved Budget arrangements (Cab16.1.2013/10.3), Officer Support (Cab.13.2.2013/9) and Communities and Area Governance Documentation (Cab.8.5.2013/7.1). This report is submitted on that basis.

4.0 Ward Alliance Meeting

4.1 At the Ward alliance on the 27th of April 2017 community representatives received presentations from social prescribing and the digital champion's teams. The group considered three applications and agreed to fund two. One was for the Panda youth club and the other a partnership between Hickelton bowling club and the probation service.

4.2 At the ward alliance on the 29th of June 2017 community members received a presentation from the principal town's manager who informed them of the progress that had been made on the scheme. The group considered and approved two applications. The applications were from Bolton on Dearne Voluntary Action Group and from Thurnscoe East angling club. They also approved the installation of a bin on Barnsley road to be paid from the working fund.

5.0 Appendix

Appendix One: 27th April Dearne Ward Alliance meeting notes

Appendix Two: 29th June Dearne Ward Alliance meeting note

The reporting into the Dearne Area Council, of the Ward Alliance notes is in line with the approved Council protocols. The notes are for information only.

Officer Contact:
Claire Dawson

Tel. No:
01226 775106

Date:
24th July 2017

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Dearne Ward Alliance

MEETING NOTES

Meeting Title:	Dearne Ward Alliance
Date & Time:	27 th April 2017 at 12:30pm
Location:	Goldthorpe Library, Barnsley Road, Goldthorpe, S63 9NE

Attendees	Apologies	
Alan George, Vicky Cuming, Marie Sinclair, Cllr Alan Gardiner, Dave Perry, Alison Sykes, Cllr Ralph Sixsmith, Derek Branham, Cllr Annette Gollick, Cllr Pauline Phillips, Suzanne Storey, Charlotte Williams, James Malone, Tina Brooke, Daniel Dvelys & Amber Goddard.	Cllr May Noble, Cllr Charlotte Johnson and Terry Walton	
	Action/ Decision	Action lead
<p>A round of welcomes & introductions took place.</p> <p>1. Presentations from Social prescribing team & Digital champions</p> <p><u>South Yorkshire Housing Association presented the information on Social Prescribing</u> The idea behind it is to help patients with long term health conditions access further support, trying to cut down on visits to GP's and other medical organisations, for example, a patient with low self-esteem might be visiting the doctors every week just because they are isolated and feel alone and depressed, the GP's would refer them to Social Prescribing team who would then put them in touch with others in a community venue or community group who may be able to help. Sometimes the problems people are dealing with, like debt or loneliness can have a huge impact on their health. Social prescribing offers GP somewhere to signpost people to, so they can get the advice and ongoing support they may need.</p> <p>GPs work closely with voluntary and community sector partners who offer a wide range of support, and this service will take that to a new level.</p> <p>Questions then took place about how and when this would be working in the dearne with offers from Salvation Army & Station House to support where necessary.</p> <p><u>The second presentation was by Daniel Dvelys for digital champions.</u> This service is here to reduce online exclusion, there are still a lot of older people who don't know how to use the internet and a lot of services are online now. They offer 1 to 1 sessions and these will help build your confidence on the internet learn you how to do the basics email, browse the web, online shopping, social media, paying bills online and the basics. These will be short courses that run for 6 weeks. There will be tailored sessions supporting the job Centre for when the new universal credit gets rolled out.</p>	<p>Salvation Army & Station House to get in touch with Amber if required</p>	

2. Minutes of last meeting & any matters arising

Alan asked about the latest on the kiln, Marie said that Dearne ALC have sadly declined the offer as they don't have capacity in their curriculum to train staff and do any work. Cllr Sixsmith informed the group he was still willing to train people and help at sessions if required.

Deferred until interested parties come forward.

3. End of year update/monitoring and performance report

Marie handed the performance report which outlined all the applications and volunteer time spent against each applications. The Alliance all gave positive remarks and said they would definitely like to see these every year.

4. Funding applications

Panda - £760.00

To provide the young people who attend the Panda Youth Club (Goldthorpe Youth Centre – near Dearne Playhouse) with a variety of resources to help them to complete several I Know I Can Challenges and Projects. The projects will include a Volunteer element in order to ensure that the young people can take a meaningful part in Active Citizenship activities in the local community.

In addition to Volunteering as part of the Intergenerational Project, the young people will regularly litter pick around the vicinity of the Youth Club premises to help keep their local environment clean and to encourage local residents to take a pride in their local community. The project will allow young people and elderly people to learn from each other, and improve their respective communication skills. It will also teach the young people the values of Active Citizenship, and volunteering skills, which will ultimately lead to them completing the I Know I Can challenges. All agreed this project for the young people was needed in the area – **decision unanimous YES**

Willow tree mindful yoga application - £400.00

Application for yoga sessions in the community for people suffering from any kind of mental health conditions. Issues were raised around the fact these sessions were already been held for free at a local sheltered housing association with not many people turning up, also the posters were already advertising sessions at the Factory already running. All Ward Alliance members had concerns regarding who was paying for the ones already, short discussion took place – **decision No.**

South Yorkshire Probation Service - £332.78 increased to £589 due to requiring more paint – alliance agreed to fund.

Application submitted from SYPS to enable their service users to paint the Houghton Road fencing from Hickleton Bowling Club to Houghton Road running track, improving the look of the entrance before the high street - **decision unanimous YES**

Bf balances from 2016/17 & money allocated this year

Working Fund

Dearne North - £1050.53 + £10,000 2017/18
- SYPS £588.80 balance available **£10461.73**

£1433.68

Dearne South - £1724.90 + £10,000 2017/18
- Panda £760.00 balance available **£10,964.90**

£1149.94

Marie stated that monies in the working funds needs to be spent against projects, advised members to think of ideas for next Ward Alliance on projects they could all help in.

5. Group updates:

Thurnscoe Park

The war memorial has been steamed cleaned and looks remarkable. The park volunteers have been working tirelessly in preparation for barnsley in bloom. Anyone wanting to help please just turn up and help out!

Salvation army

Mondays and Fridays are extremely busy for Alison help is needed if anyone is free please go and help. Doctor bikes is returning to the Dearne holding 5 sessions at the salvation army starting from may 18th through to September where the aim is to assist anyone with a bike to maintain it for free. Alison has been asked to open the Tesco's express in Bolton on dearne when the opening has been announced.

Be well Barnsley

The fit me course that has been running for 6 weeks has been completed, 22 attended. There was 10 that had a weight loss success and 9 that succeeded in nutrition and exercise.

The fit sticks at the salvation army is really good there has already been a course completed and is carrying on it's on a Tuesday from 5 till 6.

Big Local Thurnscoe

Derek promoted the spring event on Sunday the 30th April; the parade is marching from Thurnscoe East Post Office through to Houghton road. Lots of things to do.

The beach party is Saturday August 5th at Thurnscoe park reminder for everyone's calendars. The new multi gym has now been fitted on the sports ground lots of interest.

Station House Community Association

Charlotte said they are still busy, the spring term holidays have been a little quieter than normal. The redevelopment of the outside area is now complete; Charlotte wanted to say a big thankyou to Twiggs for all their help over the past 6 months. The co-op has nominated them and they have collected £2,000.

BODVAG

The litter pick down Dearne road has been completed and went well. Yorkshire day on the 30th July everyone welcome, the van is having the logos of the Alliance & Big Local signwriting next month.

6. Any Other business

Marie gave a reminder for the health event on the 9th August from 11 till 4 it will be at Renaissance Center, we need lots of people to help with several jobs on and before the day. Contact Claire or Ann for more information.

7. Date and time of the next meeting: Thursday 29th June 12:30pm

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Dearne Ward Alliance

MEETING NOTES

Meeting Title:	(Joint) Dearne Ward Alliance
Date & Time:	29 th June 12:30
Location:	Goldthorpe Library, Barnsley Road, Goldthorpe, S63 9NE

Attendees	Apologies
Cllr Charlotte Johnson, Stephen Miller, Cllr Alan Gardiner, Cllr Ralph Sixsmith, Graham Jarvis, Vicky Cuming, Alan George, Derek Bramham, Charlotte Williams, Sian Stanhope (Principal Towns Officer), Claire Milne.	Cllr May Noble, Cllr Pauline Phillips, Cllr Anette Gollick, Suzanne Storey, Alison Sykes, Dave Perry and Terry Walton.

	Action/ Decision	Action lead
<p>Welcomes & introductions took place.</p> <p>1. Minutes of last meeting & any matters arising</p> <p>1st page no matters arising. 2nd page There was a discussion about the kiln and what is happening with it, Charlotte suggests we ask the local schools. Alan says he will ask Lacewood school, Vicky will ask Heathergarth school and Charlotte would ask Carrfield school. It was suggested Pauline had contacts with the Robert Ogdon school and would enquire there. It was brought up that it should be gifted but with conditions as in it could be used on community fun days and within the community.</p> <p>Page 3 no matters arising .</p> <p>Presentation from Sian Stanhope, Principal Towns Officer</p> <p>Sian gave a talk about what the Principal Towns project is about, it's a £5 million investment where they would be working with local business and local councilors. £50,000 could go to Bolton on Dearne and Thurnscoe as 'local centres'. The Principal Towns scheme is to make improvements on your local shop fronts, traffic improvements, signage etc. Goldthorpe business have responded quite well and have had some good feedback, Bolton on Dearne business have some ideas.</p> <p>Sian gave everyone in the ward alliance a draft copy of the Principal Towns registration of interest form and would like feedback by Tuesday the 4th July. Sian would like everyone to either email (sianstanhope2@barnsley.gov.uk) or call her with the feedback to this.</p> <p>Ward Alliance Applications</p>		

Dearne south

BODVAG

BODVAG had put in a funding application for hoops and litter picks, there was a discussion about this saying the litter picks that you buy have to be a good quality litter pick otherwise BODVAG could come back asking for more money each time for litter picks.

All were in favour for voting yes to this application form on the condition that the litter picks and hoops that were bought were good quality.

Charlotte Johnson

Charlotte Johnson put in an application form for a bin to be moved or put in place, it was only for a small amount of money so Alan proposed we use the working fund money for this, Ralph seconded it and everyone from the Dearne south agreed and approved this.

Dearne North

Thurnscoe East angling Club

Thurnscoe East Angling club put in a funding application form for an inhibitor. Everyone from Dearne North approved this application form.

Ward Alliance Spend

Every year 10 thousand is allocated there is £1724 carried forward from 2016 so the total this year to spend is £11,724.

Action plan review and update

There was a current action plan handed out to everyone at the ward alliance meeting, all members wanted the old action plan to be emailed to them and they are going to look over the old one and review it at home and give feedback at the next meeting.

Group updates

Thurnscoe park

Pauline is away but Derek gave a briefing about Thurnscoe park. Yorkshire in bloom is upon us soon, Twiggs have been helping to get the park ready and up to standard. There have been the regular 4 or 5 volunteers attending weeding and helping to get the park ready for Yorkshire in bloom as well.

Big Local Thurnscoe

There is an open meeting on July the 6th at 5pm at Thurnscoe Library. The fishing competition is starting on July the 29th this will last for 4 weeks. The registration will start at 11am the trophies will be from 12 until 3.

The two houses that have been bought on grange crescent work will be starting on them soon. There is a delay in the dipping platform but that is getting sorted out.

There is a delay with the coal tubs but that is getting sorted out. There has been 30 hanging baskets installed, the planters have been done. There are raised beds at the Rainbow Center with wild flowers in. The half-moon planters on Houghton Road have been done and are constantly watered. There have been 3 raised beds installed which are going to be for the Incredible Edible at Houghton Road, Alison would like to use one for the Incredible Edible.

Twiggs have cleared the mini golf area. The Northern train team are meeting for the underpass. There is a lady who could work with the children to make a mosaic for the underpass which could deter graffiti. They are looking into information boards for a timeline which could be put in at Thurnscoe train station.

Station house

The kids absolutely loved working with the Northern railway team. The Northern railway team have been very generous and are paying for the children to have a trip to York Railway Museum their train fares paid for. The artist who is doing the underpass is letting the children help. Ofsted inspectors have recently been in and they have received a 'Good' rating with some 'Outstanding' features like manners, behavior etc. They have had lots of new volunteers like school leavers wanting experience.

The community pay back team are coming in to decorate the inside of the building. They have been busy organising trips, activities for the children, summer holiday fun. Recently they have just had a small grant through Greggs which is helping them decorate the inside of the building with the community pay back teams help. Their AGM is on 18th July at 1:15pm.

BODVAG

BODVAG are still working hard doing litter picks and getting ready for Yorkshire Day which is on the 30th July.

Area council update

Nothing to report.

Dates for your diary

8th July- 11am-4pm Mayors parade in Barnsley

15th July- 1pm-5pm Dr Bike Salvation Army

25th July- 10am-12pm Hanover Street clean up

30th July 11am-4pm Yorkshire Day (Mansion Field)

5th August- Beach party in the park (Thurnscoe)

9th August – 11am -4pm Ward alliance Health event (everyone to attend please)

Any Other business

Alan brings up that there is a sit on mower at the Renaissance Center. Alan suggests we should pay for a service to be done on it. We could use the working fund and jointly fund it. It could be used for the Dearne and District Football Club, Bodvag have a community van which could be used to move it. Everyone agreed that Alan should see how much it costs for the service and get it serviced.

Graham brings up about Mexborough Road recreation ground looking untidy,

Ralph informs that the site is being left for wildlife and nature.

Date and time of the next meeting

7th September 12:30

**BARNSELY METROPOLITAN BOROUGH COUNCIL
DEARNE AREA COUNCIL 24th of July 2017**

**Report of the
Dearne Area Council Manager**

Update on Ward Alliance Fund spend

1.0 Purpose of Report

1.1 This report seeks to inform Members about spend to date from Ward Alliance Funds within the Dearne Area.

2.0 Recommendations

2.1 **That the Dearne Area Council receives the Ward Alliance Fund Report and notes any spend to date for the Wards of Dearne North and Dearne South.**

3.0 Introduction

3.1 This report is set within the context of decisions made with regards to Ward Alliance Fund arrangements (Cab16.1.2013/10.3).

3.2 In considering projects for the use of the Ward Alliance Funds, Members are satisfied that the projects identified meet a recognised need for the Ward, are in the wider public interest, and represent value for money.

4.0 Spend to date

4.1 At the Area Council on the 19th of September members agreed to devolve a further 10k to both alliances. This took Dearne Norths starting budget to £20,069. During the 2016/17 financial year the Dearne North Alliance has spent £19,018.47 on 26 projects. Of these projects 16 were matched funded. As of April 2017 the ward alliance had a total allocation of £1,050.53 to carry over into the 2017/18 financial year. The starting balance for the 2017/18 financial year is £10,000 bringing the allocation remaining to £11,050.53, pending final budget approval.

4.2 So far in the 2017/18 financial year the Dearne North budget as paid for three projects, costing £1,379. All of these projects have been matched funded bringing the total allocation remaining to £9,670.20

4.3 The starting budget for 2016/17 for the Dearne South alliance was £21,160. During the last financial year the Dearne South alliance spent £19,435.10 on 18 projects, of these projects 10 were matched funded. As of April 2017 the South ward alliance have a total of £1,724.90 to carry over into the 2017/18 financial year. The starting balance for the 2017/18 financial year is £10,000

bringing the allocation remaining to £11,724.90, pending final budget approval.

- 4.4 So far in the 2017/18 financial year the Dearne South budget as paid for two projects, costing £1,697.40. This application was matched funded bringing the total allocation remaining to be spent on Dearne priorities to £10,026.60

- 5.0 Appendix

Appendix One: Breakdown of Ward Alliance Spend

Officer:
Claire Dawson
Dearne Area Council Manager

Tel:
01226 775106

Date:
24th July 2017

2017/18 WARD FUNDING ALLOCATIONS

For 2017/18 each Ward will have an allocation of £10,000 Ward Alliance Fund.

The carry-forward of remaining balances of the 2016/17 Ward Alliance Fund will be combined and added to the 2016/17 Allocation, to be managed as a single budget.

DEARNE NORTH WARD ALLIANCE

For the 2017/18 financial year the Ward Alliance has the following available budget.

£10,000	base allocation
£1,050	carried forward from 2016/17
£11,050	total available funding

Match funded allocations

<u>Project</u>	<u>Allocation</u>	<u>Allocation remaining</u>
Probation painting project, Thurnscoe	£759.80	£10,290.20
Dearne memorial group	£120.00	£10,170.20
Thurnscoe East angling Club	£500	£9,670.20

Total spend = £ 1,379.80

Match funded 3 applications = £ 1,379.80

DEARNE SOUTH WARD ALLIANCE

For the 2016/17 financial year the Ward Alliance has the following available budget.

£10,000	base allocation
£1,724	carried forward from 2016/17
£11,724	total available funding

Match funded allocations

<u>Project</u>	<u>Allocation</u>	<u>Allocation remaining</u>
Panda youth activities	£760.00	£10,964
BODVAG	£937.40	£10,026.60

Total spend= £ 1,697.40

Match funded 2 application = £ 1,697.40

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